

Output SPSS Hasil Uji Validitas Kuesioner Kepuasan

Correlations						
		k1	k2	k3	k4	tk
k1	Pearson Correlation	1	.589**	.604**	.373*	.712**
	Sig. (2-tailed)		.001	.000	.042	.000
	N	30	30	30	30	30
k2	Pearson Correlation	.589**	1	.921**	.331	.795**
	Sig. (2-tailed)	.001		.000	.074	.000
	N	30	30	30	30	30
k3	Pearson Correlation	.604**	.921**	1	.407*	.831**
	Sig. (2-tailed)	.000	.000		.025	.000
	N	30	30	30	30	30
k4	Pearson Correlation	.373*	.331	.407*	1	.736**
	Sig. (2-tailed)	.042	.074	.025		.000
	N	30	30	30	30	30
tk	Pearson Correlation	.712**	.795**	.831**	.736**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	30	30	30	30	30

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Correlations

		k5	k6	k7	k8	tk
k5	Pearson Correlation	1	.347	.449*	.614**	.696**
	Sig. (2-tailed)		.060	.013	.000	.000
	N	30	30	30	30	30
k6	Pearson Correlation	.347	1	.471**	.555**	.718**
	Sig. (2-tailed)	.060		.009	.001	.000
	N	30	30	30	30	30
k7	Pearson Correlation	.449*	.471**	1	.644**	.719**
	Sig. (2-tailed)	.013	.009		.000	.000
	N	30	30	30	30	30
k8	Pearson Correlation	.614**	.555**	.644**	1	.904**
	Sig. (2-tailed)	.000	.001	.000		.000
	N	30	30	30	30	30
tk	Pearson Correlation	.696**	.718**	.719**	.904**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	30	30	30	30	30

*. Correlation is significant at the 0.05 level (2-tailed).

**. Correlation is significant at the 0.01 level (2-tailed).

Output SPSS Hasil Uji Reliabilitas Kuesioner Kepuasan

Reliability Statistics

Cronbach's Alpha	N of Items
.868	8

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Cronbach's Alpha if Item Deleted
k1	18.00	37.103	.643	.853
k2	18.50	34.328	.726	.842
k3	18.40	34.317	.776	.838
k4	19.53	29.154	.552	.887
k5	21.07	38.823	.643	.859
k6	18.47	32.533	.584	.860
k7	18.17	36.282	.641	.852
k8	18.13	33.223	.870	.828