IJCETS 10 (1) (2022): 53-62



# Indonesian Journal of Curriculum and Educational Technology Studies



http://journal.unnes.ac.id/sju/index.php/jktp

# Analyzing Teaching needs to Develop Digital Technology Innovation for Learning Process during the COVID-19 Outbreak

# Harisa Mardiana¹⊠

<sup>1</sup> Faculty of Science and Technology, Universitas Buddhi Dharma, Tangerang, Indonesia.

DOI: https://doi.org/10.15294/ijcets.v10i1.51149

# **Article History**

Received : October 2021 Accepted : March 2022 Published : April 2022

### Keywords

Digital technology, learning process, lecturers, teaching analysis

# Abstrak

Penelitian ini mengeksplorasi penggunaan teknologi digital sebagai rencana intervensi untuk mengajar selama pandemi COVID-19 di Indonesia. Penelitian ini menilai kesiapan dan persiapan 103 dosen ilmu sosial dari universitas di Tangerang Kota dalam menggunakan teknologi digital untuk mengajar selama pandemi. Banyak dosen yang enggan meningkatkan kemampuan dan keterampilan mereka dalam teknologi digital, dan beberapa dari mereka menganggapnya sulit. Studi ini menggunakan metode kuantitatif dan semi-terstruktur kualitatif untuk menganalisis penerapan teknologi dan menyelidiki kemampuan dan keterampilan dosen dalam menggunakan teknologi digital selama pandemi. Hasilnya menunjukkan bahwa 69 responden mampu dan terampil dalam mengembangkan inovasi teknologi. Sementara 34 responden lainnya mengalami kesulitan dan disarankan untuk mempelajari kembali pengembangan teknologi inovatif untuk pembelajaran abad ke-21. Penelitian ini memberikan wawasan tentang tantangan dan peluang penggunaan teknologi digital untuk mengajar selama pandemi serta menyoroti pentingnya kesiapan teknologi.

#### Abstract

This research examines the use of digital technology as an intervention plan for teaching during the COVID-19 outbreak in Indonesia. It assesses the readiness and preparedness of 103 social science lecturers from universities in Tangerang Kota to use digital technology for teaching during the pandemic. Many lecturers were reluctant to improve their abilities and skills in digital technology, and some found it challenging. The study used a quantitative and semi-structured qualitative method to analyze the application of technology and investigate lecturers' abilities and skills in using digital technology during the outbreak. The result revealed that 69 respondents were capable and skilled in developing technological innovation. The remaining 34 respondents faced difficulties and were advised to relearn the development of innovative technology for 21st-century learning. This research offers insights into the challenges and opportunities of using digital technology for teaching during a pandemic and highlights the importance of technological readiness.

Banten, 15115E

E-mail: soehanadiharisa@gmail.com

#### INTRODUCTION

During the Covid-19 outbreak, all learning almost all over the world did distance learning. It is because coronavirus spreads to all places, including schools and campuses. As a world health institution, which ordered that all people stay at home, wear masks, keep their distance, and are advised not to leave the house if there is no need (WHO, 2020). The impact of the Covid-19 outbreak in the learning process presents challenges and opportunities. The types of tools and services are focused on students to not miss out on learning.

Moreover, educational technology provides content that engages students and lecturers more closely in collaborative relationships (Zhao, Pugh, Sheldon, & Byers, 2002). Furthermore, all educators, especially teachers and lecturers, must prepare to teach online learning. However, many education systems refuse to change the structure from traditional or face-toface and force all components from institutions, lecturers, students, employees, staff, and society to change quickly using modern systems and Internet technology (Andrews & Haythornthwaite, 2007). Indeed, technology in learning delivers fundamental structural changes into an integral part of increasing significant productivity. Also, it provides classroom learning with digital learning tools, such as computers and handheld devices, and supports learning 24 hours a day and seven days a week (Costică, 2014).

In analyzing digital technology, students' involvement and motivation refer to the power of teaching change by delivering new teaching models connected to content, resources, and professional systems to instruct learning well (Dept. Edu, 2012). Moreover, online learning opportunities and the use of open educational resources and technology will increase educational productivity, accelerate the pace of learning, reduce costs associated with teaching materials or program delivery, and use the time for lecturers and students (Ciarrusta & Alejandro, 2020). Technological innovation continues to move along with the educational journey wherever coronavirus disturbances lead them to overcome the learning process that suddenly changes (UN Bulletin, 2020; Van Damme, 2016).

Cloete (2017) argued that sophisticated technology has an invisible health impact on its users, resulting in uncontrolled or out-of-control emotional abilities if it uses too much. In addition, researcher Mohammed (2019) stated

that people would ignore to do biological activities and more activities in front of a computer screen. This result is no physical socialization to the person and the person becoming selfish and egocentric. Furthermore, this endangers the person. This research discusses the use of technology Internet for the learning process, and it has the time limit to study.

In the present, digital technology creates many institutions or campuses with a lack of financial capacity and human resources to quickly and efficiently develop digital tools that support learning during crises. In addition, the ability of lecturers to adopt technology is exceedingly low. So, learning at the beginning of lockdown only gives assignments to students without any explanation (Lie, 2020). On the other hand, the financial ability of lecturers is also limited. Not all lecturers have internet flow at their homes, plus the difficulty of using learning platforms determined by the institution. Therefore, many failures occur at the start of the lockdown of CO-VID-19.

Using digital technology is an additional problem, so learning does not work properly and instead becomes a new problem (UN Bulletin, 2020). On the other hand, students are tired by piled up the assignments from the lecturers, and finally, the learning only does the assignment without being preceded by an explanation from the lecturer. While lecturers are expected to integrate technology into the online classroom, the reality can be different (Mardiana & Daniels, 2019).

In the meeting point of learning theory and digital technology identifies that educational institution requires analysis in digital technology. Lecturers must apply digital technology in online learning by using real-time data instructions according to their mastery base. Mastery of digital technology is demonstrated based on evidence that all learning is taken from Internet source (Christensen & Horn, 2011). Lecturers can also integrate the lessons taught with teaching pedagogy. Learning must be following the acceleration of students. In addition, increased access to technology in learning institutions is associated with increased capacity for broad use of technology (Ciarrusta & Alejandro, 2020). Lecturers must have confidence that digital technology can be presented socially using repeated coding and analytical processes. Technical maintenance of the support administrator plays a key role in analyzing learning needs (Dept. Edu, 2012).

The previous research by Ghavifekr, Junjappan, Ramasamy & Anthony (2016) indicated that many lecturers are dealing with the capabilities and instructions of devices that are different from their students; for example, lecturers use cheap android phones while students use iPad. Furthermore, students have difficulty writing on small devices because many lecturers give instructions. Other research by Mardiana (2020) revealed that meanwhile students regularly use social media tools to play games, text messaging, and e-mail rather than learning, and students can be said to be digital rebels, which means they can wander in cyberspace rather than their lecturers.

According to Van Damme (2016), technology can affect the time and flow of lessons, which are related to students who do not pay attention to learning as long as they are given instructions via the Internet. It takes a long time to adopt Internet technology in learning. Other researchers, Chiasson, Terras, & Smart (2015) said that equitable access to digital infrastructure during the Covid-19 outbreak was significantly important due to the digital divide. So that rapid application of emergency technology is needed to overcome the crisis a new dimension of urgency to overcome them for example, universities and households with limited access to the Internet which ultimately negates distance learning because of prioritizing other options.

Continuing learning while supporting the most vulnerable in technology is that lecturers must be directed to the transition from face-toface learning to online learning. Not all higher educations in Indonesia have access to the right technology and cannot prove that online learning is effective (Arkorful & Abaidoo, 2014). The problem is the lack of adequate infrastructure in each area and more material when learning online than in the classroom. However, to obtain the full benefits of online learning, a concerted effort is needed to provide a structure that can replicate physical classrooms through the ability to use video in online learning (Li & Lalani, 2020). Mardiana (2020) stated that the absence of guidelines for using internet technology makes it difficult for lecturers to use online learning, in addition to the weak knowledge, abilities, and skills of lecturers in the use of digital technology, making learning slow, plus the lack of adequate infrastructure in each area and much current material learn online rather than in the classroom.

In analyzing the teaching needs of lecturers, educational institutions must provide training, learning the use of digital technology for their lecturers, and provide digital technology infrastructure in the classroom so that online learning can run according to its objectives (Ghavifekr, Kunjappan, Ramasamy, & Anthony, 2016). In addition, to take advantage of online learning, lecturers can use various collaboration tools and involvement methods of lecturers and students or lecturers and lecturers or students and students (Andrews & Haythornthwaite, 2007). There are many ways to utilize Internet technology that supports schools and institutions by building collaborative education and government and world institutions. This coalition will allow learning in every region in Indonesia to use Internet technology (UN Bulletin, 2020; Dept. Edu, 2012). The efforts to ensure continuity of learning through alternative delivery modalities, including online learning, are important and can consider the risk of learning gaps. Because learning and the abilities and skills of lecturers have been tested and can be used (Ghirardini, 2011).

Based on the explanation from other researchers, this research identifies that in order to develop innovative intervention plan of technology Internet for the learning process in institution or campus a proper internet infrastructure is needed as well as the lecturers and students competencies. In this regard, lecturers should be trained on internet technology as a means to teach the students online. Therefore, local governments, regional leaders, and educational institutions provide different solutions. In some places, there are those who use the radio as an introduction to learning, others who use telephone and text messages. This study, limited to places that have Internet facilities and to other places that do not have adequate facilities, will be examined after this research is completed. The purpose of the research is to analyze the development innovation of technology Internet in Tangerang Kota campuses and to seek the teaching needs for the lecturers in the learning process during the Covid-19 outbreak.

# **METHOD**

This research is used the quantitative method and semi-structured qualitative method to determine analyzing teaching needs to develop innovative intervention plans for the learning process during the Covid-19 outbreak. The

implementation of analyzing teaching needs to develop innovative intervention plans into the adoption of digital technology impacts the ability and skills to the learning process. Therefore, it provides alternative strategies for the learning process that increasingly adapt to the change of technology due to the demands of teaching.

The selection of sampling was applied to 103 lecturers as respondents consisting of lecturers from social science lecturers at the universities in Tangerang Kota spread through Google Form in March-May 2020. Data collection techniques regarding qualitative were collected to be interviewed 2-3 hours in April and May 2020. Data research is taken from the literature review, observation, and descriptive analysis. Questionnaires were developed by the author of a semi-structured interview which the author conducts. Moreover, the research analyzes the application of digital technology and investigates the abilities and skills of lecturers in using digital technology in the Covid-19 outbreak.

This study will analyze the need for teaching in the learning process and how lecturers can develop digital technology in the learning process during the Covid-19 outbreak. Furthermore, this research analyzes the need for teaching by using digital technology in the learning process. Moreover, this study is to discuss three dimensions, 1) Analyzing the needs of teaching during the Covid-19 outbreak. 2) Finding ways for lecturers to develop digital technology innovations in the learning process, and 3) Finding ways for lecturers to analyze teaching needs by using digital technology in the learning process. Hence, this hypothesis uses the canonical formulation, multiple variable analysis techniques to identify and measure the relationship between lecturers' teaching needs and analyze lecturers' teaching using digital technology in learning.

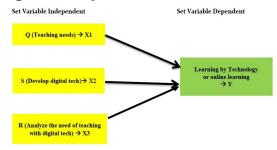
In this regard, Ho: All correlations are zero and H<sub>1</sub>: At least one non-zero canonical correlation. Criteria of conclusion: The null hypothesis is rejected at the level of significance  $\alpha$  (0.05) if the test statistic was >sig. 0.05

The equation model used for the correlation is:  $X_1 + X_2 + X_3 = Y$ . Teaching needs+ Develop digital tech + Analyze the teaching need with digital technology = Learning by Technology or online learning.

# RESULT AND DISCUSSION

This study analyzes the teaching needs in the learning process and finds out the lectu-

Figure 1 Conceptual Framework



rers who can develop digital technology in the learning process. Therefore, research that uses canonical correlation analysis with a sampling selection of 103 social studies lecturers at universities in Tangerang City, and the interviews for 2-3 hours in April and May 2020.

First, in table 1 the research measure of the reliability and correlation for each category of teaching needs, develop of innovation digital technology, analyze of teaching and learning process.

From data above it is indicated that reliability for four variables  $X_1$ ,  $X_2$ ,  $X_3$ , Y. Q ( $X_1$ -Y) is the teaching needs,  $\alpha$  is 0.772 is the highest reliability. It means that the lecturers prepare the teaching needs in online teaching in the learning process. The second highest is R ( $X_3$ -Y) analyze the teaching need with digital technology,  $\alpha$  is 0.756. It means that lecturers analyze the teaching needs in the learning process. The third highest is S ( $X_2$ -Y) is the develop the digital technology in the learning process,  $\alpha$  is 0.724. It means that the lecturers can develop digital technology in the learning process. The fourth highest is L ( $X_1$ - $X_2$ - $X_3$ -Y) with  $\alpha$  is 0.601.

In correlation of (X1-X2-X3-Y) the highest correlation is Q (X1-Y) 0.944 the correlation between analyzing the teaching need and the learning process has the strongest relationship. The second highest correlation is R  $(X_3-Y)$  0.921. It means that the relationship between analyzing teaching need by using digital technology and the learning process is stronger enough. It may be the lecturers analyze the teaching need in the learning process. The third highest correlation is S (X2-Y) 0.758, the development of digital technology for the lecturers is strong enough. The learning process L (X1-X2-X3-Y) is the strongest at all. It concluded that the questionnaire of analyzing the teaching needs to develop digital technology innovation for learning process during the Covid-19 outbreak is reliable and valid.

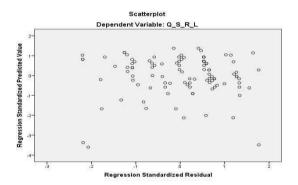
Next, it is shown the scatterplot to find

**Table 1** Reliability and Correlation for each category of Teaching Needs, Develop of Innovative Digital Technology, Analyze of teaching and Learning Process

Variables	Reli- ability	Correlation				
		X1	X2	X3	Y	
Q (X1-Y)	0.772	0.944			0.944	
S (X2-Y)	0.724		0.758		0.758	
R (X <sub>3</sub> -Y)	0.756			0.921	0.921	
L (X1-X2- X3-Y)	0.601	0.107	0.175	0.319	1	

Source: Data Process

**Figure 2** The result of multiple regression scatterplot



out the test of multiple regressions which is tested about X1, X2, X3, and Y; the assumption of the test will find out on scatterplot below.

The result of the test is on the multiple regression model showed that there is a positive linear relationship between X1, X2, X3, and Y. And the relationship is strong and the points of plot spread above and below the zeros on the Y-axis, it is shown that the scatterplot of multiple regressions is positive and strong. Next is statistical test of frequency to show that the lecturers of using digital technology in the learning process.

From data above, it showed that the average respondents to teach online learning is 69 (67%) respondents with means of 34.84 and std. dev. 3.741. It indicated that most of the lecturers are ready to teach online with digital technology such as Google Classroom, Moodle, Using Zoom, Google Meet or Hangout. It concluded that the lecturers have the ability and skills to adopt the digital technology (Dhawan, 2020); (Li & Lalani, 2020).

According to Almarzooq, Lopes, and Kochar (2020) stated that by having digital technology capabilities and skills, lecturers are

**Table 2** Descriptive Statistics of Frequency of Online Learning or Learning by Technology Learning and Teaching Process

	Means	Std. Dev.	Freq.	%
Teaching Needs	33.34	3.726	72	70.97
Development of Digital Technol- ogy	35.62	2.967	60	62.71
Analyze of teaching needs with	34.89	3.918	75	75.95
digital technol- ogy				
Online Teaching	34.84	3.741	69	67

Source: Data Process

able to use digital technology in teaching. So that teaching can occur and students can receive learning well. Another researcher Mardiana (2020); UCLG, Metropolis & UN-Habitat (2020) indicated that in online teaching, there is synchronous teaching and asynchronous teaching. Lecturers can choose the teaching needed. For synchronous teaching is teaching face to face through the Internet and lecturers can do it once a week or fortnight to explain teaching that does require face to face. Like explaining difficult learning, so students can understand.

For asynchronous teaching, lecturers can do it by giving material using PowerPoint slides or in PDF and explaining the material to students. And students can give a reply after that or within a specified time limit. To reply or answer an assignment, can be via e-mail, or WhatsApps or in the learning. And who do not have Internet access, students can ask the lecturer and sent via WhatsApps or e-mail. Thus, online learning can be achieved well. Then, the research will test with multiple regressions.

From data in table 3, the first is X1 (Teaching Needs) and indicated that the relationship between X1 and Y is 0.944 and showed that the relationship is very strong. The simultaneous contribution of variable X1 and Y is 0.890 or 89% and 11% does not need the improvement of teaching or the lecturers have already understood about the teaching needs in the learning process.

When the interview was done to the lecturers, some of the lecturers has already improved the teaching which they learned from courses, trainings and followed the learning websites. In F-Change showed 0.820.716>0.05 or in p (Sig. F-Change) showed 0.000<0.05 and both of those indicated that Ho is rejected, and Ha is accepted.

Table 3 The relationship between X1, X2, X3, and Y<sup>b</sup>

No	Variables	R	R Square	Adjusted R Square	Change Statistics	
					F change	Sig. F change
1	X1 (Teaching Needs)	0.944	0.890	0.889	820.716	0.000
2	X2 (Dev. Digital Tech)	0.758	0.574	0.570	136.051	0.000
3	X <sub>3</sub> (Analyzing Teaching needs by using digital tech)	0.944	0.890	0.889	820.716	0.000
4	Y (Learning Process)	1.000a	1.000	1.000	1.486	0.000

- 1. a. Predictor (Constant), Teaching Needs (X1) 3. a. Predictor (Constant) Analyzing Teach by digital Tech(X3)
- 2. a. Predictor (Constant), Digital Tech (X2) 4. b. Dependent variable: Learning Process (Y<sup>b</sup>)

The conclusion, there is relationship between knowledge and the learning process. And the result is accepted.

According to Almarzooq, Lopes, and Kochar (2020) stated that teaching requires material, learning resources and connectivity with the Internet. The learning needed during the Covid-19 and post-Covid-19 periods has integrity with technology. Learning content can be shared anytime 24/7 and anywhere, especially for students. Other researcher Mardiana (2020) mentioned that lecturer confidence, ability, and skills in developing technology can be improved and harmonized with existing programs in institutions or campuses. All lecturers are required to be consistent in providing online learning and can communicate with students, staff, technicians, or employees if there are problems.

The second one is X2 (Development Digital Technology) R is 0.758 and R Squared is 0.570 means that 57% of the development digital technology is adopted by lecturer and other 43% of the lecturers have difficulty in adopted the development of digital technology. In F-change is 136.051>0.05 and Sig. F-Change is 0.000<0.05 means that Ho is rejected and Ha is accepted. The result is there is a relationship between development digital technology and learning process.

When the interview was taken, some of the lecturers said that using digital technology in teaching means to learn a new thing and the lecturers need time to adapt the new technology. And also, according to Christensen & Horn (2011) showed that the ability and skills to adopt and develop digital technology can expedite online learning, in addition it can lead to high interactions between students and lecturers in learning. Therefore, lecturers need to develop the capabilities and skills of digital technology so that it will facilitate the lives of lecturers them-

selves. In addition, the researchers Andrews & Haythornthwaite, (2017) indicated that teaching that refers to the use of the integration of Information, Communication and Technology (ICT) in education can prepare students in the digital era and lecturers as key players in the development of digital technology so that learning can run smoothly and students can learn more optimally. Moreover, in developing digital technology will help the online learning process.

The third is X<sub>3</sub> (Analyzing Teaching needs by using digital technology) showed that R 0.944 and R Squared 0.889. It showed very strong means that 88.9% of the lecturers agreed that teaching by using digital technology. And another 11.1% did not agree that teaching by using digital technology because they have difficulty in technological change. They prefer teaching in the classroom, face to face. In F-Change 820.716>0.05 and Sig. F-Change 0.00<0.05 indicated that Ho is rejected and Ha is accepted, it means that there is relationship between analyzing teaching needs by using technology and the learning process. In the interview showed that most of the lecturers learned and upgrade their ability and skills of digital technology. They learn either by going to the course or having training in the university. But other lecturers have ignored their ability to learn digital technology.

Researcher Dhawan (2020) mentioned that in contributing to the outbreak of Covid-19, technology plays an important role especially in learning. In analyzing the teaching needed and the development of digital technology illustrates that critical thinking skills and the ability to apply digital technology are needed. And all of these have basic abilities that are important in teaching. Other researcher Ciarrusta, S & Alejandro, I (2020) revealed that teaching not only provides material and exercise, but also has to innovate, and digital technology help the teaching needs.

In developing of digital technology, learning is increasingly interesting for the students for example the use of images, draw illustration, mind mapping, the use of graphics. So, the students can easily capture the learning process.

The fourth is Y (the learning process) and showed R is 1.00 and R Squared is 1.00 which are very strong. It indicated that the learning is going well and by having teaching needs, the development of digital technology, and the analyzing teaching needs, and digital technology make the learning has run smoothly (UNESCO, 2020). In F-Change 1.486>0.05 and Sig. F-Change 0.00<0.05 indicated that Ho is rejected, and Ha is accepted. It means that there is a relationship between learning process and teaching needs, development of digital technology and the analyzing teaching needs of digital technology.

According to UNESCO (2020) in the time of Covid-19 outbreak, the biggest obstacle was the lack of internet access and electronic devices. So, parents, the local government focus on bonds to support student learning at home. The need for Internet access and digital technology development for college students, teaching is needed via email, Google Classroom and text messaging. The development of digital technology is used in learning Google Classroom once a week to access the Internet in the town halls or village halls. In a conference held by Universitas Gadjah Mada (Revealing the Challenges, 2020) most of the speakers suggested that the best solution due to reduction and cancellation of teaching and learning activities on campus is considered as precise decision to reduce contact during the Covid-19 outbreak. And the learning activities have made various adjustments such as via Zoom, Webex, and Hangout. With the solution of online learning process, lecturers and students are able to have online learning process.

Moreover, it is described that the teaching needs is important to the lecturers especially teaching online. Even though not all Indonesia region have the access of the Internet, the lecturers should have the ability and skills of digital technology and if the lecturers have the teaching needs, it is easier use digital technology that can assist lecturers in teaching online so that learning becomes smooth and enjoyable (Means & Olson, 1994). Each lecturers understand their strength and weakness, and they will have a training or courses or supplements or upgrade when they think they need improvement in teaching (Christensen & Horn, 2011). However, teaching

needs must be able to integrate with the knowledge, abilities and skills of lecturers in teaching.

Knowledge, ability to adopt digital technology and skills to use digital technology are the main requirements in teaching, so that the campus as a provider of facilities can optimize the presence of online learning (Ghirardini, 2011). At the university level the use of digital education technology offers an increase in the position of lecturers in developing learning. Thus online learning can be a solution so that education continues to run during the outbreak Covid-19 (Digital Technologies and the Covid-19 Pandemic, 2020; Dhawan, 2020).

The primary mission of online learning is to increase student access to the University's academic programs. And this online learning helps students acquire important technical skills and online learning strategies in achieving students' educational goals (UNESCO, 2020; Reimers, Schleicher, Saavedra, & Tuominen, 2020). Developing digital technology in teaching will gain professional growth and development for students and the campus so that the commitment of students, lecturers and the campus as the institution becomes a clear goal for future education (Dept. Edu, 2012). Although students have access using digital devices and the Internet, not all students can learn by using online learning. Lecturers can teach students who do not have Internet access in other ways, such as by using the radio, or via WhatsApp or text messages and the assignment from students can be sent a week later (UN Bulletin, 2020).

The lecturers must have the knowledge, abilities, and digital technology skills. By having all the components, lecturers can create learning designs that are suitable for their teaching (Costică, 2014). The learning design does not have to be the same as other lecturers, but must be in accordance with online teaching needs. According to Ciarrusta and Alejandro (2020) and (Cloete (2017) the learning design is made in accordance with the online curriculum provided and requires lecturers to activate their learning from the beginning of learning. Learning using digital technology teaches students how to learn with technology while also telling that in one semester there are 2 ways of learning namely synchronous and asynchronous learning. Synchronous learning is carried out at the beginning of lectures where lecturers and students meet online. This meeting discussed the learning design and course outline for one semester. So that the next stage will be easily followed by students and lecturers, because the system has been created.

In contrast to my research, Reimers, et al., (2020) stated that online learning is supported by institutions or campuses, lecturers and students as well as parents and government and education leaders to continue student education during the Covid-19 outbreak. So, the design of education must improve the continuity of education by increasing the teaching of lecturers needed in online learning. And digital technology innovation can continue as a teaching plan in the future.

Although in Indonesia many students cannot access digital devices and the Internet, learning must continue and cannot be stopped because they do not have Internet access. Government and educational institutions, community leaders can help provide this learning tool so that all learning can take place effectively (Kementerian Pendidikan dan Kebudayaan, 2020). Lecturers as key holders of teaching can provide solutions to governments, community leaders, educational institutions such as not needing to use digital technology, but using radio, e-mail, WhatsApps or short messages can be used for learning. And the result of learning can be sent via e-mail, WhatsApps (Kasih, 2020). Learning like this is called asynchronous and can be done for areas that are difficult to reach by the Internet. This online education resource choice is intended for students, teachers and parents who aim to support the government as a way to continue student education during the Covid-19 outbreak. All of this is designed and designed to improve education continuity plans and is used as a model for developing online learning materials (Dept. Edu, 2012; De, 2018).

Finally, online learning is future education in 21st century. Students do not need to come to the class to learn, they may be staying in their home or everywhere and they choose what to learn, where to learn, when to learn and how to learn (Gee, 2012). The most important thing that lecturers as the key in teaching needs to have the knowledge, ability and skill to teach especially teaching online. The lecturers must improve the knowledge, the ability to adopt digital technology and the skill of technology in line with technological developments (Ghirardini, 2011). Because education will come to change in accordance with the times. In addition to educational institutions, the campus must continue to update and upgrade the technology used for learning even though at certain times this technology is not used (Lanauer & Rowlands, 2001; Cloete, 2017; UNESCO, 2020). So, the learning is ready for 21st century future education.

#### **CONCLUSION**

Lecturers are the spearhead of learning. They must continue to update and upgrade their knowledge, abilities, and digital technology skills in line with technological developments. In addition, lecturers must be creative and know whether or not the technology is needed. For remote areas, lecturers know the technology used and most importantly must collaborate with students, parents or local government or community leaders in using technology. Because the use of different technologies is used depending on the place to be taught. So that learning will continue in accordance with the established education. Local governments must pay attention to public education and immediately provide learning tools and devices. Because it will trigger regional progress if the local government is slow in providing learning tools used by students and lecturers. Hence, learning will be smooth and enjoyable.

#### REFERENCES

Almarzooq, Z., Lopes, M., & Kochar, A. (2020). Virtual Learning during the COVID-19 Pandemic: A Disruptive Technology inGraduate Medical Education. *Journal of the American College of Cardiology*, 75(20), 2635-2638. doi:https://doi.org/10.1016/j.jacc.2020.04.015

Andrews, R., & Haythornthwaite, C. (2007). *Introduction to E-learning Research*. Bristol, United Kingdom: Sage Handbook. Retrieved from https://www.researchgate.net/publication/26440756o\_The\_Sage\_Handbook\_of\_E-learning\_Research

Arkorful, V., & Abaidoo, N. (2014, December). The role of e-learning, the advantages and disadvantages of its adoption in Higher Education. *International Journal of Education and Research*, 2(12), 397-410. Retrieved from https://www.ijern.com/journal/2014/December-2014/34.pdf

Chiasson, K., Terras, K., & Smart, K. (2015). Faculty Perceptions Of Moving A Face-To-Face Course To Online Instruction. *Journal of College Teaching & Learning – Third Quarter*, 231-240. Retrieved from https://files.eric.ed.gov/fulltext/EJ1067275.pdf

Christensen , C. M., & Horn, M. B. (2011, October 11). *The rise of online education*. Retrieved from The Washington Post Daily News: https://www.washingtonpost.com/national/on-innovations/the-rise-of-online-education/2011/09/14/gIQA8e2AdL\_story.html

- Ciarrusta, S., & Alejandro, I. (2020). Remote Learning, EdTech & COVID-19. Washington, DC:
  The World Bank. Retrieved from https://www.worldbank.org/en/topic/edutech/brief/edtech-covid-19
- Cloete, A. L. (2017, October 25). Technology and education: Challenges and opportunities. *HTS Teologiese Studies/Theological Studies*, 73(3), 1-7. doi:https://doi.org/10.4102/hts.v73i3.4589
- Costică, L. (2014). The contribution of the new technologies to learning mathematics . *Procedia* - Social and Behavioral Sciences , 128, 240-245
- De, B. (2018, February 4). *Traditional Learning Vs. Online Learning*. Retrieved from Learning Industry: https://elearningindustry.com/traditional-learning-vs-online-learning
- Dept. Edu, U. (2012). *Use of Technology in Teaching and Learning*. Department of Education. Washington, DC, USA: Department of Education. Retrieved from https://www.ed.gov/oiinews/use-technology-teaching-and-learning
- Desforges, C., & Abouchaar, A. (2003). The Impact of Parental Involvement, Parental Support and Family Education on Pupil Achievements and Adjustment: A Literature Review. Department of Education and Skills. Nottingham: Queens.
- Dhawan, S. (2020). Online Learning: A Panacea in the Time of COVID-19 Crisis. *Journal of Educational Technology Systems*, 1-18. doi:10.177/004723952934018
- Ertmer, P. A., & Ottenbreit-Leftwich, A. T. (2010). Teacher Technology Change: How Knowledge, Confidence, Beliefs, and Culture Intersect. *Journal of Research on Technology in Education*, 42(3), 255-284. Retrieved from https://files.eric.ed.gov/fulltext/EJ882506.pdf
- Fullan, M. (1991). *The New Meaning of Educational Change*. New York: Teachers' College Press.
- Gee, J. (2012). *Importance of Prior Knowledge to Learning*. Normal, Illinois: News Illinois State of University.
- Ghavifekr, S., Kunjappan, T., Ramasamy, L., & Anthony, A. (2016). Teaching and Learning with ICT Tools: Issues and Challenges from Teachers' Perceptions . *Malaysian Online Journal of Educational Technology*, 4(2), 38-57. Retrieved from https://files.eric.ed.gov/fulltext/EJ1096028.pdf
- Ghirardini, B. (2011). *E-Learning Methodologies A* guide for designing and developing e-learning courses. Food and Agriculture Organization, United Nation. Germany: FAO UN. Retrieved from http://www.fao.org/3/i2516e/i2516e.pdf
- Gonzalez, W. J. (2005). The Philosophical Approach to Science, Technology and Society. . In W. J. Gonzalez, *Science, Technology and Society: A Philosophical Perspective* (pp. 3-51). Coruna, Spain: Netbiblo, S.L.
- Horowitz, J. M., & Igielnik, R. (2020, October 29). *Most Parents of K-12 Students Learning Online Worry About Them Falling Behind.* Retrieved from Pew Research Center: https://www.pew-

- socialtrends.org/2020/10/29/most-parents-of-k-12-students-learning-online-worry-about-them-falling-behind/
- Jakarta Post, Loasana , N. A., & Gorbiano, M. I. (2020, May 1). *COVID-19 pandemic exposes problems in our health care, Jokowi says*. Retrieved from The Jakarta Post News: https://www.thejakartapost.com/news/2020/04/30/covid-19-pandemic-exposes-problems-in-our-health-care-jokowi-says.html
- Kasih, A. P. (2020, March 11). Wabah Corona, ini Tanggapan Kemendikbud tentang Meliburkan Sekolah. (Y. E. Harususilo, Editor) Retrieved April 28, 28, from Kompas.com: https://edukasi.kompas.com/read/2020/03/11/18003611/ wabah-corona-ini-tanggapan-kemendikbudtentang-meliburkan-sekolah
- Kementerian Pendidikan dan Kebudayaan. (2020).

  Pembelajaran secara Daring dan Bekerja dari
  Rumah untuk Mencegah Penyebaran Covid-19.

  Kementerian Pendidikan dan Kebudayaan,
  Biro Komunikasi dan Layanan Masyarakat. Jakarta: Biro Komunikasi dan Layanan Masyarakat. Retrieved April 28, 2020, from https://
  www.kemdikbud.go.id/main/blog/2020/03/
  mendikbud-terbitkan-se-tentang-pelaksanaan-pendidikan-dalam-masa-darurat-covidio
- King, J., & South, J. (2017). Reimagining the Role of Technology in Education: 2017 National Education Technology Plan Update. Official of Educational Technology, us Department of Education. U.S. Departement of Education https://tech.ed.gov/: NETP Development. Retrieved from https://tech.ed.gov/files/2017/01/NETP17.pdf
- Lanauer, J., & Rowlands, J. (2001). *The Importance of Philosophy*. Copyright © 2001 by Jeff Landauer and Joseph Rowlands.
- Li, C., & Lalani, F. (2020). *The Covid-19 pandemic has changed education forever. This is how*. The World Economic Forum Covid Action Platform. Washington, DC, USA: Wordl Economic Forum. Retrieved from https://www.weforum.org/agenda/2020/04/coronavirus-education-global-covid19-online-digital-learning/
- Lie, A. (2020, May 2). *Covid-19 disruption and the wid ening digital divide*. Retrieved from Jakarta Post https://www.thejakartapost.com/academia/2020/05/02/covid-19-disruption-andthe-widening-digital-divide.html
- Mardiana, H. (2020). Lecturers' Adaptability To Technological Change And ts Impact On The Teaching Process . *Jurnal Pendidikan Indonesia*, 9(2), 275-289. doi:10.23887/jpi-undiksha. v9i2.24595
- Mardiana, H. (2020). Lecturers' Attitudes towards Online Teaching in the Learning Process. *Register journal*, 13(1), 77-98. doi:https://doi. org/10.18326/rgt.v13i1.77-98
- Mardiana, H., & Daniels, H. K. (2019, October). Technological Determinism, New Literacies and

- Learning Process And The Impact Towards Future Learning. *Journal of Educational Science and Technology*, 5(3), 219-229. doi:10.26858/est.v5i3.8662
- Means, B., & Olson, K. (1994, April). The Link Between Technology and Authentic Learning Vol 51 Nol 7. Retrieved from EL: Educational Leadership: http://www.ascd.org/publications/educational-leadership/apr94/vol51/numo7/The-Link-Between-Technology-and-Authentic-Learning.aspx
- Mohammed, S. (2019). *Is technology good or bad for learning?* Brookings community and the public school, Washington, DC., USA. Retrieved from https://www.brookings.edu/blog/brown-center-chalkboard/2019/05/08/is-technology-good-or-bad-for-learning/
- Queraltó, R. (2005). Philosophical Patterns of Rationality and Technological Change. In W. J. Gonzalez, *Science, Technology and Society: A Philosophical Perspective* (pp. 179-206). Caruna, Spain: Netbiblo, S.L.
- Reimers, F., Schleicher, A., Saavedra, J., & Tuominen, S. (2020). Supporting the continuation of teaching and learning during the COVID-19 Pandemic Annotated resources for online learning. Washington, DC: OECD.
- Revealing the Challenges of Online Learning During Covid-19 Pandemic. (2020). Universitas Gadjah Mada. https://www.ugm.ac.id/en/ news/19554-revealing-the-challenges-of-online-learning-during-covid-19-pandemic
- Rogers, E. M. (2003). *Diffusion of Innovation 5th edition*. London: Simon and Schuster.
- Selwyn, N. (2010). Looking Beyond Learning: Notes towards the Critical Study of Educational Technology. *Journal of computer Assisted Learning* 26 (1), 65-73)
- Stake, R. E. (1994). Case studies. In N. K. Denzin, Y. S. Lincoln, N. K. Denzin, & Y. S. Lincoln (Eds.), *Handbook of Qualitative Research* (pp. 236-247). Thousand Oak, California, USA: SAGE.
- Straub, D., Keil, M., & Brenner, W. (1997). Testing the Technology Acceptance Model across Cultures: A Three Country Study. *Information &*

- Management 33 (1), 1-11.
- UCLG, Metropolis, & UN-Habitat. (2020). *Digital Technologies and the Covid-19 pandemic*. Amsterdam, NL: policy@uclg.org.
- UN Bulletin. (2020, April 15). Digital technologies critical in facing Covid-19 pandemic. Retrieved from United Nation Department of Economic and Social Affairs: https://www.un.org/development/desa/en/news/policy/digital-technologies-critical-in-facing-covid-19-pandemic.html
- UNESCO. (2020). Learning in the Covid-19 era. Education Series. Paris, France: UNESCO. Retrieved from https://en.unesco.org/news/learning-covid-19-era
- Van Damme, D. (2016). *The innovation imperative in education*. Educational Research and Innovation. Paris: Secretary-General of the OECD. Retrieved from http://www.oecd.org/education/ceri/GEIS2016-Background-document.pdf
- van Warmerdam, G. (2017, August). Changing Core Beliefs, Emotional Reactions and Behaviors. Santa Barbara. California, USA.
- Welsch, W. (2000). *Rationality and Reason Today*. Jena Germany: Friedrich-Schiller-Universität Institut für Philosophie.
- WHO. (2020). WHO Director-General's opening remarks at the media briefing on Covid-19 16
  March 2020. Washington, DC: World Health
  Organization. Retrieved from https://www.
  who.int/dg/speeches/detail/who-directorgeneral-s-opening-remarks-at-the-mediabriefing-on-covid-19---16-march-2020
- Zhao, Y., & Frank, K. A. (2003). Factors affecting technology uses in schools: ecological perspective.

  American Educational Research Journal 40 (4),
  807-840
- Zhao, Y., Pugh, K., Sheldon, S., & Byers, J. L. (2002, April). Conditions for Classroom Technology Innovations. *Teachers Cotlege Record*, 104(3), 482-515. Retrieved from https://www.rtsd.org/ cms/lib/PA01000218/Centricity/Domain/96/ Conditions%20for%20Classroom%20Tech.pdf